

Information from your police force

PICKPOCKETS

BE SMARTER THAN THE THIEF



Wir wollen,
dass Sie
sicher leben.



Ihre Polizei

THE PICKPOCKETS' TRICKS

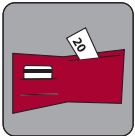
Pickpockets prefer places where people gather, therefore providing cover, such as public transport, stopping points, railway stations, department stores, supermarkets and large events.

The thieves often work in groups: one of them distracts the victim by, for example, jostling him/her, asking for information, help or money. The next person uses this moment to steal the loot as fast as lightning from the bag or clothing and passes it on to the third person who disappears with it.



Our short clips illustrate the thieves' procedure

HOW TO PROTECT YOURSELF



Only carry as much cash and as many payment cards as you really need.



Carry cash and payment cards in different, closed inside pockets in your clothing as close as possible to your body.



Always carry bags with the closing side towards your body.



Above-all pay special attention to your valuables and your bag when in a crowd.

WHAT MUST I DO IF IT REALLY HAPPENS?

- › If your payment card or your PIN is stolen, you should make sure to have your card blocked. To report a lost or stolen card, you can call the following **emergency line: 0049 116 116**. At **www.sperr-notruf.de**, you can find out whether your issuing bank or credit card company offers this service. Please note that the information on this website is only available in German. If your bank or credit card company is not on the list, please contact your provider directly to find out how to block a lost or stolen card.
- › In order to also block your debit card (e.g. giro card, formerly EC card) for electronic direct debiting (SEPA direct debit) for which only a signature and no PIN is required, you must notify the police of its loss. A so-called voluntary KUNO block for commercial enterprises can only be initiated there. The card is only then rejected for payments in shops and also for the direct debit process.

You should make a note of these numbers or save them:

Police emergency number **110**

Free Federal German Police hotline **0800 6 888 000**

Central emergency blocking service **116 116**¹

Your bank's individual telephone number: _____

Your IBAN: _____

Your credit card number/s: _____

¹In as far as your credit institute does not participate in 116 116 and you cannot reach it outside the opening hours, you can find alternative blocking numbers under <https://www.kartensicherheit.de/oeffentlich/meine-kartensicherheit/kartensperrung/sos-infopass.html>

A PUBLICATION FROM YOUR POLICE FORCE.

You can find further information under
www.polizei-beratung.de

Photo credit

Rüdiger Kottmann (title)

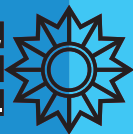
Police force criminal prevention (icons)

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**Polizeiliche Kriminalprävention
der Länder und des Bundes**

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Ihre Polizei